

## Company Profile

### Our Mission

IT-IQ is committed to building *competent* IT and Business Professionals who are *passionate* about their craft and the use of technology as a tool of business.

*In this quest we spare no effort in...*

Providing practical education of the highest standard in cutting-edge information technology

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Bridging the gap between business objectives and the technology that supports them

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Mentoring aspiring professionals along their challenging course to competence and certification

IT-IQ has been established to meet industry demand for quality training that can respond with agility to the rapidly evolving needs of the IT sector.

**Our Core Business:** Creating Intellectual Capital

**Our Methodology:** Building and developing IT and Business Skills by providing the highest quality training, flexibility and personal attention at affordable rates.

IT-IQ is committed to building IT and Business competence at all levels. Our commitment to service excellence has earned IT-IQ an outstanding reputation in the industry. Our clients include private individuals, small and medium businesses, large corporate companies and government.

### Why choose IT-IQ as your training partner?

- Only training provider in Australia accredited to offer the internationally respected CBP (Certified Business Professional) Certification
- Accredited by Novell as a Gold Training Partner
- Internationally respected certifications
- Microsoft Training Provider
- Prometric Testing Centre
- Highly skilled trainers who are passionate about their craft
- State of the Art Venues and Equipment
- Sophisticated Learning Process
- Customised Training Solutions
- Onsite Training Options
- Training Needs Analysis
- Skills Assessment and ROI Analysis

## Course Offerings:

### Certified Business Professional

Leadership

Customer Service

Sales

Business Etiquette and Professionalism

Business Communication

### Microsoft Office

Excel

Outlook

Word

PowerPoint

Project

Publisher

Access

Vizio

SharePoint

### Novell

SUSE Linux Enterprise Server

Open Enterprise Server 2 (Linux)

NetWare

ZENworks 7 Desktop Management

GroupWise

eDirectory

Identity Manager

ZENworks 10 Configuration Management

Compliance Management Platform

Access Manager

SecureLogin

Sentinel

PlateSpin Recon

iManager

Business Service Manager

### Microsoft Technical

Microsoft Windows Vista

Microsoft Windows 7

Microsoft Windows Server 2008

Microsoft SQL Server 2005

Microsoft SQL Server 2008

Microsoft Exchange Server 2007

Microsoft Exchange Server 2010

Microsoft Visual Studio 2005 (.NET Framework 2.0)

Microsoft Visual Studio 2008 (.NET Framework 3.5)

Microsoft Dynamics CRM

Microsoft Office Communication Server 2007

Microsoft Office Sharepoint Server 2007

Microsoft Windows Small Business Server 2008

Microsoft Windows Essential Business Server 2008

Microsoft Systems Centre

### Campus Programme

ITP (Information Technology Professional)

CPD (Certified Professional Developer)